## UTTLESFORD DISTRICT COUNCIL – TWO YEAR GRANT FUNDING BALANCED SCORECARD Volunteer Centre Uttlesford

Performance Indicator	Target 2017/18	Quarter Position 1 April-June	Quarter Position 2 July-Sept	Quarter Position 3 Oct - Dec	Quarter Position Jan-March	Year Total	Variance (if any) and explanation
Enquiries	1010	271	411	360			Fewer enquiries in December
Volunteer Referrals	422	99	132	128			
Volunteer Placements	220	47	58	48			despite regular monitoring of volunteers and organisations, it is always difficult to find an accurate figure
Time Bank exchanges	615	190	244	216			Fewer exchanges in December
Number of volunteering opportunities	293	311	310	323			
Number of organisations	300	292	306	303			

YEAR: 2017/18